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## ***Clauses of Standards that apply to each Dept, Function or Process***

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### **Assembly 1**

*ISO 9001: 2000*

<b><i>Clause No</i></b>	<b><i>Title</i></b>
6.4	Work Environment
7.5	Production and service provision
7.6	Control of monitoring and measuring devices
8.2.3	Monitoring and measurement: Monitoring and measurement of processes
8.2.4	Monitoring and measurement: Monitoring and measurement of product
8.3	Control of non-conforming product

### **Assembly 2**

*ISO 9001: 2000*

<b><i>Clause No</i></b>	<b><i>Title</i></b>
6.4	Work Environment
7.5	Production and service provision
7.6	Control of monitoring and measuring devices
8.2.3	Monitoring and measurement: Monitoring and measurement of processes
8.2.4	Monitoring and measurement: Monitoring and measurement of product
8.3	Control of non-conforming product

### **Audit Process**

*ISO 9001: 2000*

<b><i>Clause No</i></b>	<b><i>Title</i></b>
8.2.2	Monitoring and measurement: Internal Audit

### **Customer Support**

*ISO 9001: 2000*

<b><i>Clause No</i></b>	<b><i>Title</i></b>
5.2	Customer Focus
7.2	Customer-related processes
8.2.1	Monitoring and measurement: Customer satisfaction
8.3	Control of non-conforming product

### **Despatch**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
5.2	Customer Focus
7.5	Production and service provision
8.3	Control of non-conforming product

## **Documentation processes**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
4.2.1	Documentation requirements: General
4.2.2	Documentation Requirements: Quality manual
4.2.3	Documentation Requirements: Control of Documents
4.2.4	Documentation Requirements: Control of records

## **Facilities**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
5.4	Planning
6.3	Infrastructure
6.4	Work Environment
7.5	Production and service provision
7.6	Control of monitoring and measuring devices

## **Goods into stock**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
7.5	Production and service provision
7.6	Control of monitoring and measuring devices
8.3	Control of non-conforming product

## **Material Control**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
5.4	Planning
7.5	Production and service provision
8.2	Monitoring and measurement: General
8.3	Control of non-conforming product

## **Purchasing**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
7.4	Purchasing
8.2.3	Monitoring and measurement: Monitoring and measurement of processes
8.3	Control of non-conforming product
8.4	Analysis of data
8.5	Improvement

## **Sales**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
5.2	Customer Focus
7.2	Customer-related processes
8.2.3	Monitoring and measurement: Monitoring and measurement of processes

## **Senior Management**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
4.1	General Requirements
5.2	Customer Focus
5.3	Quality Policy
5.4	Planning
5.5	Responsibility, authority and communication
5.6	Management Review
6.1	Provision of Resources
6.2	Human Resources
6.3	Infrastructure
6.4	Work Environment
7.1	Product Realisation
8.1	Measurement analysis and improvement: General

## **Spares and Returns**

*ISO 9001: 2000*

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<i>Clause No</i>	<i>Title</i>
5.2	Customer Focus
7.2	Customer-related processes
7.5	Production and service provision
8.2.3	Monitoring and measurement: Monitoring and measurement of processes
8.2.4	Monitoring and measurement: Monitoring and measurement of product

8.3 Control of non-conforming product

## Stock to Line

*ISO 9001: 2000*

<i>Clause No</i>	<i>Title</i>
7.5	Production and service provision
8.3	Control of non-conforming product

## Test

*ISO 9001: 2000*

<i>Clause No</i>	<i>Title</i>
7.5	Production and service provision
7.6	Control of monitoring and measuring devices
8.2.4	Monitoring and measurement: Monitoring and measurement of product
8.3	Control of non-conforming product
8.4	Analysis of data
8.5	Improvement